

INSURANCE AND FINANCIAL POLICY

At times, dealing with insurance can be somewhat confusing and frustrating. It is very important to remember that your insurance company is *your* insurer. Your policy is a contract between yourself or the company you work for and your insurance company. It is the responsibility of your insurance company to *reimburse* you for the fees you have paid in this office to the extent of your "healthcare" policy. You are responsible for contacting your insurance company to determine your benefits. It is your responsibility to file claims with your insurance company, since the contract/policy is between you and your insurance company. We will assist you in filing your claim by printing an insurance claim for you upon your request. We have found that patients are reimbursed much quicker when they send in their own insurance claim forms. This form merely needs to be mailed or faxed to your insurance company for reimbursement. According to Ohio's Prompt Pay Law (Ohio Revised Code Section 3901.38 B), your insurance company has to pay completed claims within 24 days. If we are not 'providers' for your insurance company, we have no contract with your insurance company and therefore can not accept 'co-pays' or contracted percentages. There is a \$10 fee for the doctor to fill out extra insurance forms or papers requested by your insurance company.

Payment is expected at the time of service. We collect fees so that we may continue to provide service. We do not provide service so that we may collect fees. Any outstanding balances over 60 days are assessed interest at 20% APR.

I have read and understand the above statement concerning my insurance coverage.

Signature _____

Date _____